AMENDED IN SENATE SEPTEMBER 8, 2003

AMENDED IN SENATE SEPTEMBER 4, 2003

AMENDED IN SENATE JULY 17, 2003

AMENDED IN SENATE JULY 3, 2003

AMENDED IN ASSEMBLY JUNE 2, 2003

AMENDED IN ASSEMBLY APRIL 22, 2003

CALIFORNIA LEGISLATURE—2003-04 REGULAR SESSION

## ASSEMBLY BILL

No. 491

Introduced by Assembly Member Diaz (Principal coauthor: Senator Alarcon) (Coauthor: Assembly Member Cohn) (Coauthor: Senator Romero)

February 14, 2003

An act to add Article 3 (commencing with Section 89730) to Chapter 6 of Part 55 of, and to add Article 6 (commencing with Section 92060) to Chapter 1 of Part 57 of, the Education Code, and to amend Section 12100.5 of the Public Contract Code, relating to public postsecondary education.

## LEGISLATIVE COUNSEL'S DIGEST

AB 491, as amended, Diaz. Public postsecondary education: California State University: University of California: information technology projects.

(1) Existing law establishes the California State University and its various campuses under the administration of the Trustees of the

AB 491 — 2 —

California State University. Existing law establishes the University of California and its various campuses under the administration of the Regents of the University of California.

This bill would enact a comprehensive statutory scheme relating to information technology projects of the California State University and information technology projects of the University of California that are funded with state moneys appropriated, on or after January 1, 2004, in the annual Budget Act or in another statute.

The bill would require any information technology project of the California State University, and any systemwide information technology project of the University of California that is funded with state moneys appropriated, on or after January 1, 2004, in the annual Budget Act or in another statute, as defined, that exceeds \$3,000,000 in direct or related costs to be overseen, from its inception through its implementation, by an independent auditor appointed by the Director of Finance. The bill would require a systemwide information technology project of either of these segments that is approved on or before June 30, 2009, and that exceeds \$20,000,000 in direct or indirect costs, to be submitted to the Governor for consideration and inclusion in the Governor's Budget, and would require the project to be reviewed through the annual budget process.

The bill would generally require the trustees and the regents to take systematic measures to analyze and justify the costs related to information technology projects to which this bill applies.

The bill would require the trustees and the regents, with respect to a project to which this bill applies, to disclose, prior to entering into a contract with any private vendor, any donations to the university, or to any of the campuses or auxiliary organizations of the university, made by that vendor for up to one year before the date on which the contract is to be executed.

The bill would require the trustees and the regents, with respect to projects to which this bill applies, to take prescribed actions to safeguard electronic records that contain confidential student information.

(2) Existing law generally requires that all state agency contracts for the acquisition of information technology goods or services, whether by lease or purchase, be made by or under the supervision of the Department of General Services. Existing law exempts the Trustees of the California State University, as well as the governing bodies of the other segments of public postsecondary education, from this **—3** — **AB 491** 

supervision, but also requires the trustees to develop policies and procedures, to be maintained in the state university administrative manual, that further the pertinent legislative policies for contracting, but that are without the involvement of the Director of Finance, the Director of General Services, the Department of Finance, or the Department of General Services.

This bill would instead require the trustees to develop these policies and procedures in conjunction with the Director of Finance and in consultation with the Legislative Analyst, or in conjunction with the Department of Finance and in consultation with the Legislative Analyst's Office.

(3) This bill would not become operative unless and until SB 971 of the 2003–04 Regular Session is enacted and becomes operative.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: no.

The people of the State of California do enact as follows:

- SECTION 1. The Legislature finds and declares all of the 1 2 following:
- 3 (a) The California State University (CSU) failed to conduct a comprehensive systemwide cost/benefit or needs analysis prior to 5 implementing the multimillion dollar Common Management System (CMS) computer data project.
  - (b) CSU failed to both establish a business plan or a systemwide funding plan for CMS.

7 8

11

12 13

14 15

17

- (c) CSU procured CMS-related vendor services using 10 sole-source contracts.
  - (d) CSU is funding the four hundred fifty million dollar (\$450,000,000) CMS project with resources that could otherwise be devoted to supporting classroom instruction, student services, and libraries.
- (e) CSU's flexible budget framework exempts it from many 16 legislative oversight mechanisms, and the CMS project was not subject to the same legislative scrutiny other state information technology projects undergo.
- 19 (f) CSU's flexible budgeting environment also allows it to make expenditures that may be contrary to priorities established 20 by the Legislature.

AB 491 — 4 —

SEC. 2. Article 3 (commencing with Section 89730) is added to Chapter 6 of Part 55 of the Education Code, to read:

## Article 3. Information Technology

- 89730. (a) It is the intent of the Legislature to ensure that future information technology projects of the university are appropriate expenditures of state resources.
- (b) (1) This article applies to, but is not necessarily limited to, any information technology project of the university that exceeds three million dollars (\$3,000,000) in direct or related costs. Any information technology project to which this article applies shall be overseen, from its inception through its implementation, by an independent auditor, to be appointed by the Director of Finance. The independent auditor shall ensure compliance with any applicable statutes, regulations, policies, or procedures adopted to oversee the information technology projects of the university.
- (2) For any systemwide information technology project of the university that is approved by the trustees on or before June 30, 2009, and that exceeds twenty million dollars (\$20,000,000), in direct or related costs, the Department of Finance, upon approving an information technology project pursuant to this article, shall submit the project proposal to the Governor for consideration and inclusion in the Governor's Budget. An information technology project to which this paragraph applies shall be reviewed through the annual budget process by the Legislative Analyst's Office and the budget committees of the Legislature.
- (3) As used in this subdivision, "systemwide" refers to information technology projects that are initiated at the systemwide level of the university. This article does not apply to information technology projects that are initiated at the campus level. The university may not avoid the requirements of this article by dividing a systemwide project into campus-level components.
- (c) For the purposes of this section, the trustees shall accomplish both of the following:
- (1) Conduct a feasibility study that includes, but is not necessarily limited to, all of the following:
  - (A) A description of the project.
- (B) A clearly defined statement of the business problems or opportunities being addressed by the proposed project.

\_5\_ AB 491

(C) An economic analysis of the cost of the proposed project, as compared with the costs of the current method of operation.

- (D) A statement of the specific functionality that is necessary to achieve the documented needs of the university.
- (E) Identification of the increased productivity of staff and reduced operational costs that would be attributable to the project.
- (2) Complete a cost-benefit analysis that includes, but is not necessarily limited to, all of the following:
- (A) The relative merits of the project, including, but not necessarily limited to, compatibility with existing or future systems or programs.
- (B) Any projected cost, including in-kind costs, upgrades, integrated costs, maintenance costs, schedules, capability or performance constraints, and savings.
- (C) Whether the new outsourcing project could be done by current technical staff if they are provided with sufficient additional training.
- (D) All identified funding sources for the project, including campus costs.
- (E) Potential risks associated with the project, and a description of any ongoing efforts to reduce risks. This part of the cost-benefit analysis shall address protections, such as payment holdbacks and performance bond requirements, to ensure that the development, implementation, and integration of the project meets the project specifications and goals; warranty provisions; liquidated damage provisions; and letters of credit and other special insurance requirements.
  - 89731. Notwithstanding any other provision of law:
- (a) No later than March 31, 2004, the Trustees of the California State University shall adopt appropriate regulations, policies, and procedures that are consistent with the 30 recommendations of Report 2002-110, issued in March 2003 by the Bureau of State Audits. The trustees shall continuously abide by, and enforce, these regulations, policies, and procedures.
- (b) If the independent auditor appointed pursuant to Section 89730 determines that the trustees are not in compliance with subdivision (a), the information technology projects of the university shall immediately be subject to the oversight authority of the Department of General Services and the Department of Finance. In the annual Governor's Budget, the Director of Finance

**AB 491** -6-

4

5

9

10

11

12 13

14

15

16

17

19 20

21

22

24

25 26

27

31

32 33

34

35

37

shall specify the projects that will continue to be subject to the oversight authority of the Department of General Services and the 3 Department of Finance.

89733.7. To ensure that they use recommended practices in procurement, the trustees shall evaluate sharing risks with vendors and consultants during the project planning process, and shall apply appropriate risk-sharing strategies when these are deemed necessary in the feasibility study to ensure the long-term success of the project.

89734.1. The trustees shall provide cost and progress reports relating to the information technology projects to which this article applies to the Director of Finance, the Legislative Analyst's Office, and the chairs of the appropriate legislative policy and fiscal committees. These reports shall be provided at least twice during each fiscal year. The format and content of these reports shall be determined by the Department of Finance.

89734.3. To ensure that potential conflicts of interest and prohibited uses of nonpublic information are adequately addressed, the trustees shall develop guidelines to ensure compliance with Section 19990 of the Government Code.

89734.7. Prior to entering into a contract with any private vendor, the trustees shall disclose any donations to the university, or to any of the campuses or auxiliary organizations of the university, made by that vendor for up to one year before the date on which the contract is to be executed. The trustees shall also disclose any donations to the university, or to its campuses or auxiliary organizations, made by that vendor during the term of the contract. The trustees shall provide reports to the Secretary of State, the Director of Finance, and the Legislative Analyst's Office with respect to these donations. These reports shall be provided at least twice during each fiscal year.

89735.5. In order to ensure the privacy of student and employee records, the university shall comply with all requirements of the Information Practices Act of 1977 (Chapter 1 (commencing with Section 1798) of Title 1.8 of Part 4 of Division 36 3 of the Civil Code), with respect to persons involved in the design, development, operation, disclosure, or maintenance electronically stored personnel records or confidential student records, as well as with respect to any contractor and any employee of a contractor with access to this information.

\_\_7\_\_ AB 491

SEC. 3. Article 6 (commencing with Section 92060) is added to Chapter 1 of Part 57 of the Education Code, to read:

- Article 3. State-funded Information Technology Projects 92060. (a) It is the intent of the Legislature to ensure that future information technology projects of the university that are funded with state moneys are appropriate expenditures of state resources.
  - (b) Notwithstanding any other provision of law:
- (1) This article applies to any information technology project of the university, any part of which is funded with state moneys appropriated, on or after January 1, 2004, in the annual Budget Act or in another statute, and that exceeds three million dollars (\$3,000,000) in direct or related costs. Any information technology project to which this article applies shall be overseen, from its inception through its implementation, by an independent auditor, to be appointed by the Director of Finance. The independent auditor shall ensure compliance with any applicable statutes, regulations, policies, or procedures adopted to oversee the information technology projects of the university.
- (2) For any systemwide information technology project of the university that is approved by the regents on or before June 30, 2009, that exceeds twenty million dollars (\$20,000,000), in direct or related costs, and any part of which is funded by state moneys appropriated, on or after January 1, 2004, in the annual Budget Act or in another statute, the Department of Finance, upon approving an information technology project pursuant to this article, shall submit the project proposal to the Governor for consideration and inclusion in the Governor's Budget. An information technology project to which this paragraph applies shall be reviewed through the annual budget process by the Legislative Analyst's Office and the budget committees of the Legislature.
- (3) As used in this subdivision, "systemwide" refers to information technology projects that are initiated at the systemwide level of the university. This article does not apply to information technology projects that are initiated at the campus level. The university may not avoid the requirements of this article by dividing a systemwide project into campus-level components.
- (c) For the purposes of this section, the regents shall accomplish both of the following:

AB 491 — 8 —

1 (1) Conduct a feasibility study that includes, but is not 2 necessarily limited to, all of the following:

- (A) A description of the project.
- (B) A clearly defined statement of the business problems or opportunities being addressed by the proposed project.
- (C) An economic analysis of the cost of the proposed project, as compared with the costs of the current method of operation.
- (D) A statement of the specific functionality that is necessary to achieve the documented needs of the university.
- (E) Identification of the increased productivity of staff and reduced operational costs that would be attributable to the project.
- (2) Complete a cost-benefit analysis that includes, but is not necessarily limited to, all of the following:
- (A) The relative merits of the project, including, but not necessarily limited to, compatibility with existing or future systems or programs.
- (B) Any projected cost, including in-kind costs, upgrades, integrated costs, maintenance costs, schedules, capability or performance constraints, and savings.
- (C) Whether the new outsourcing project could be done by current technical staff if they are provided with sufficient additional training.
- (D) All identified funding sources for the project, including campus costs.
- (E) Potential risks associated with the project, and a description of any ongoing efforts to reduce risks. This part of the cost-benefit analysis shall address protections, such as payment holdbacks and performance bond requirements, to ensure that the development, implementation, and integration of the project meets the project specifications and goals; warranty provisions; liquidated damage provisions; and letters of credit and other special insurance requirements.
- 92060.5. Notwithstanding any other provision of law, no state moneys appropriated on or after January 1, 2004, in the annual Budget Act or in another statute, may be encumbered for a project to which this article applies unless and until both of the following conditions are met:
- (a) No later than March 31, 2004, the regents adopt appropriate regulations, policies, and procedures that they determine to be consistent with the 30 recommendations of Report 2002–110,

\_9 \_ AB 491

issued, with respect to the California State University, in March 2003 by the Bureau of State Audits. The regents shall continuously abide by, and enforce, these regulations, policies, and procedures with respect to projects to which this article applies.

(b) If the independent auditor appointed pursuant to Section 92060 determines that the regents are not in compliance with subdivision (a), the information technology projects of the university to which this article applies shall immediately be subject to the oversight authority of the Department of General Services and the Department of Finance. In the annual Governor's Budget, the Director of Finance shall specify the projects that will continue to be subject to the oversight authority of the Department of General Services and the Department of Finance.

92061. To ensure that they use recommended practices in procurement for a project to which this article applies, the regents shall evaluate sharing risks with vendors and consultants during the planning process of a project to which this article applies, and shall apply appropriate risk-sharing strategies when these are deemed necessary in the feasibility study to ensure the long-term success of a project to which this article applies.

92061.5. The regents shall provide cost and progress reports relating to the information technology projects to which this article applies to the Director of Finance, the Legislative Analyst's Office, and the chairs of the appropriate legislative policy and fiscal committees. These reports shall be provided at least twice during each fiscal year. The format and content of these reports shall be determined by the Department of Finance.

92062. To ensure that potential conflicts of interest and prohibited uses of nonpublic information are adequately addressed with respect to projects to which this article applies, the regents shall develop guidelines for those projects that are consistent with Section 19990 of the Government Code.

92062.5. Prior to entering into a contract with any private vendor with respect to any project to which this article applies, the regents shall disclose any donations to the university, or to any of the campuses or other component entities of the university, made by that vendor for up to one year before the date on which the contract is to be executed. The regents shall also disclose any donations to the university, or to its campuses or other component entities, made by that vendor during the term of that contract. The

AB 491 — 10 —

regents shall provide reports to the Secretary of State, the Director of Finance, and the Legislative Analyst's Office with respect to these donations. These reports shall be provided at least twice during each fiscal year.

92063. In order to ensure the privacy of student and employee records, the university shall comply with all requirements of the Information Practices Act of 1977 (Chapter 1 (commencing with Section 1798) of Title 1.8 of Part 4 of Division 3 of the Civil Code), with respect to persons involved in the design, development, operation, disclosure, or maintenance of electronically stored personnel records or confidential student records in connection with a project to which this article applies, as well as with respect to any contractor and any employee of a contractor with access to this information.

- SEC. 4. Section 12100.5 of the Public Contract Code is amended to read:
- 12100.5. (a) The Regents of the University of California, the Trustees of the California State University, and the Board of Governors of the California Community Colleges shall not be subject to this chapter except as provided in subdivision (b).
- (b) (1) The trustees shall develop policies and procedures in the State University Administrative Manual that further the legislative policies for contracting expressed in this chapter in conjunction with the Director of Finance and in consultation with the Legislative Analyst, or in conjunction with the Department of Finance and in consultation with the Legislative Analyst's Office.
- (2) The board of governors shall adopt policies and procedures in its administrative manual that further the legislative policies for contracting expressed in this chapter, but without the involvement of the Director of Finance and the Director of General Services or the Department of Finance and the Department of General Services.
- 33 SEC. 5. This act shall not become operative unless and until 34 Senate Bill 971 of the 2003–04 Regular Session is enacted and 35 becomes operative.